

26th September 2019

This notification is only applicable to customers who have installed the windows version of Spar Key on Windows 7.

Dear Customer,

Kindly note that as from the 14th January 2020, official support for Windows 7 from Microsoft will be discontinued. This may result in various security vulnerabilities and as a result, Spar Key will not be functional with Windows 7 as from this date. Customers who currently only have one device operating with this version are urged to link another device to their user profile prior to this date, either a mobile device, using the Mobile Application which may be downloaded from the applicable Application Store, or another Windows Operating System which is equivalent to Windows 8.1 or newer.

Should you require any additional information or assistance, kindly contact us on spar.key@sparkasse-bank-malta.com

Yours Sincerely,

Sparkasse Bank Malta plc

¹ Spar Key: This is the name given to the Bank's authentication application which uses the same technological platform currently in use by a number of Austrian and German banks. Spar Key is a downloadable application available for Apple and Android device