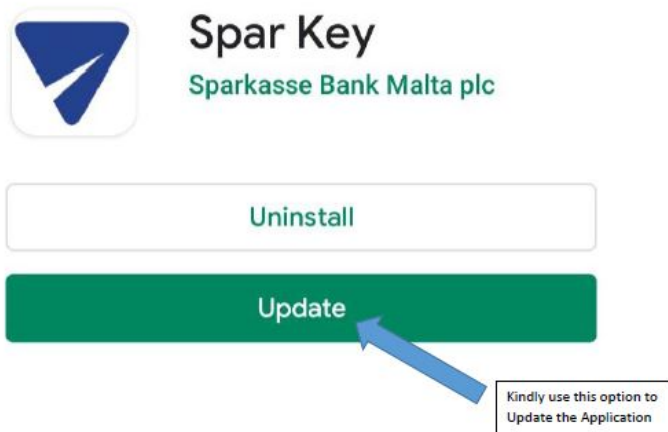


9th September 2019

This notification is only applicable to customers who have installed Spar Key v.105 on an Android device.

Dear Customer,

Further to the notification sent this morning, when updating the Application kindly ensure that Spar Key¹ is not uninstalled from your device. To update the Application, search for "Spar Key" in the Google Play Store and select the "Update" option as per the below screenshot.



If in doubt, kindly call us on 00356 21335705 or email us on [spar.key\(at\)sparkasse-bank-malta.com](mailto:spar.key(at)sparkasse-bank-malta.com) and ask for assistance prior to taking any action.

Kind Regards,

Sparkasse Bank Malta plc

¹ Spar Key: This is the name given to the Bank's authentication application which uses the same technological platform currently in use by a number of Austrian and German banks. Spar Key is a downloadable application available for Apple and Android device